Course Abbreviations

Seminars

AHWM  Advanced Hazardous Waste Management
CA-Update  California Hazardous Waste and DOT Refresher Training
DOT  DOT Hazardous Materials Training: The Complete Course
DOT/IATA  DOT/IATA: How to Ship Dangerous Goods by Ground and Air
HWM  Hazardous Waste Management: The Complete Course
HWM-CA  California Hazardous Waste Management
HWM-TX  Texas Hazardous Waste Management
HW8  8-Hour HAZWOPER Refresher
HW24  HAZWOPER 24-Hour Workshop
HW40  HAZWOPER 40-Hour Workshop
IATA  IATA: How to Ship Dangerous Goods by Air
SARA  SARA Title III (EPCRA) Workshop
Update  RCRA and DOT Annual Update and Refresher

Webcasts

ADR-Web  Transportation of Dangerous Goods by Road in Europe
Adv. RCRA-Web  Advanced Hazardous Waste Management
Battery-Web  How to Ship Batteries by Ground and Air
CA HWM-Web  California Hazardous Waste Management
DOT-Web  DOT Hazardous Materials Update
DOT Initial-Web  DOT Hazardous Materials Training: The Complete Course
DOT/IATA-Web  DOT/IATA: How to Ship Dangerous Goods by Ground and Air
E-Manifest-Web  EPA's New Electronic Hazardous Waste Manifest
Env Audit-Web  Environmental Audits
Env Regs-Web  Environmental Regulations
FMCSA-Web  How to Manage a DOT Driver Compliance Program
HazCom-Web  OSHA GHS Hazard Communication Standard
HW8-Web  HAZWOPER 8-Hour Refresher
HWGI-Web  Hazardous Waste Generator Improvements Rule
IATA 8hr-Web  IATA: How to Ship Dangerous Goods by Air
IATA-Web  IATA Dangerous Goods Update
IFS-Web  How to Ship Infectious Substances by Ground and Air
IMO-Web  How to Ship Dangerous Goods by Vessel – IMDG
LDR-Web  Hazardous Waste Land Disposal Restrictions
NY HWM-Web  New York Hazardous Waste Management
Pharma-Web  How to Comply with New Regulations for Hazardous Waste Pharmaceuticals
REACH-Web  REACH, WEEE, and RoHS: How European Directives Impact U.S. Companies
RCRA 8hr-Web  Hazardous Waste Management: The Complete Course
RCRA-Web  Hazardous Waste Management: Annual Update
SARA-Web1  EPCRA: Tier II Reports & Emergency Release Notifications
SARA-Web2  SARA Title III – How to Complete Form R TRI Reports
Safety Regs-Web  OSHA Safety Regulations
Sign Manifest  Hazardous Waste Manifest Training
Storm-Web  Stormwater Regulations
TSCA IR-Web  TSCA Import Requirements
TX HWM-Web  Texas Hazardous Waste Management
UST-Web  Used Oil and Special Waste
UST/Web  Underground Storage Tank (UST) Regulations
UW-Web  Universal Waste

Contents

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### EPCRA Reminder
**January 1**—Suppliers must give notice to each recipient of affected mixtures or trade-name product containing toxic chemicals (listed at 40 CFR 372.65) with the first shipment of the calendar year.

### CWA Reminder
**January 30**—Facilities covered under EPA’s 2015 MSGP for stormwater discharges must submit their annual report electronically to EPA via the NeT-MSGP reporting system.

### DOT/IATA/IMDG Reminder

### OSHA Reminder
**January 1**—All employers covered by the Occupational Safety and Health Act, even those exempt from maintaining injury and illness records, are required to comply with OSHA’s severe injury and illness reporting requirements—that went into effect January 1, 2015. Employers must notify OSHA within 8 hours of a work-related fatality, and notify OSHA within 24 hours of an employee having a work-related in-patient hospitalization, amputation, or loss of an eye.
### OSHA Reminders

**February 1**—Any employer with 10 or more employees must post the OSHA Form 300A, which summarizes an employer’s reportable injuries and illnesses for the prior year. Post in a conspicuous place until April 30.

**February 15**—Each worksite participating in OSHA’s Voluntary Protection Program (VPP) must submit to OSHA information on the site’s injury and illness incidence rate as part of the Annual Submission document OSHA requires under VPP.

### CWA Reminder

**January 1–March 31**

Quarterly discharge monitoring reports for facilities permitted under EPA’s 2015 Multi-Sector General Permit for Stormwater Discharges must be met and submitted electronically to EPA via the NetDMR reporting system at least once in this 3-month interval if monitoring is required quarterly.
### March 2019

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#### EPCRA Reminder
**March 1**—Annual Tier II Hazardous Chemical Inventory Reports are due to the SERC, LEPC, and the local fire department (40 CFR 370).

#### RCRA Reminders
**March 1**—Large quantity generators must submit their National RCRA Hazardous Waste Report, or Biennial Report, to the appropriate authorized state agency or EPA regional office.

Small quantity and very small quantity generators are not required to submit biennial reports, but may be subject to state-specific reporting requirements.

Annual reports are due to EPA from primary exporters of hazardous waste.

Annual groundwater monitoring reports are due to state environmental agencies.

#### OSHA Reminder
**March 2**—Establishments with 250 or more employees that are required to keep OSHA injury and illness records must electronically submit Form 300A. Establishments with 20–249 employees in certain high-risk industries specified by OSHA, must electronically submit Form 300A.

#### CAA Reminder
**March 31**—Facilities and suppliers subject to 40 CFR 98 Subpart A, reporting of greenhouse gases (GHGs), must submit their annual GHG report for GHG emissions in the previous calendar year to EPA no later than March 31 of each year.
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### DOT Reminder

DOT Docket HM-126F (49 CFR 172.704) makes training mandatory for all personnel involved in the shipment of hazardous materials (including hazardous waste). This affects employees who classify materials and determine proper shipping names; select or fill hazardous materials packages; mark, label, and placard containers/vehicles; prepare shipping papers; load or unload vehicles; move hazardous materials; or operate transportation vehicles.

Receive your required training at any Environmental Resource Center DOT training program offered across the country, online, or customized to the needs of your facility.

Visit [www.environmentalresourcecenter.com](http://www.environmentalresourcecenter.com) or call 800-537-2372.
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**OSHA Reminder**

Employers subject to Process Safety Management (PSM) standards under 29 CFR 1910.119 must update and revalidate the hazard analysis of their processes at least every five years; must certify that they have evaluated compliance with the provisions of PSM at least every three years; and must provide refresher training at least every three years, or more often if necessary, to each employee involved in operating a process to ensure the employee understands and adheres to current operating procedures.

**IATA Reminder**

Anyone who is involved with packaging, labeling, marking, completing shipping papers, or selecting shipping names for air transportation of dangerous goods must be trained. Initial training is required immediately by IATA and recurrent training is required every two years. Get your required training with Environmental Resource Center at a city near you or online. For more information, visit www.environmentalresourcecenter.com or call 800-537-2372.
### DOT Reminder
**June 30**—HAZMAT registration is due.

### IMDG Reminder
Anyone who is involved with packaging, labeling, marking, completing shipping papers, or selecting shipping names for water transportation of dangerous goods must be trained. Training on the IMDG Code is required every three years. Let Environmental Resource Center help you meet your compliance goals by attending one of our IMDG Code webcasts. For more information, visit [www.environmentalresourcecenter.com](http://www.environmentalresourcecenter.com) or call 800-537-2372.

### CWA Reminder
**April 1–June 30**—Quarterly discharge monitoring reports for facilities permitted under EPA’s 2015 Multi-Sector General Permit for Stormwater Discharges must be met and submitted electronically to EPA via the NetDMR reporting system at least once in this 3-month interval if monitoring is required quarterly.
EPCRA Reminders
July 1—If required per 40 CFR 372.22, covered facilities must submit a Toxic Release Inventory (TRI) report (Form R or Form A) for each TRI chemical manufactured, processed, or otherwise used above the reporting threshold—using EPA’s TRI-MEweb reporting application.

July 31—Voluntary Form R or Form A revisions are due via TRI-MEweb.

CWA Reminder
July 1—Annual reports under 40 CFR 141.152(c) for community water systems are due.

TSCA Reminders
July 1—Prepare written annual PCB records and documentation logs.

July 15—Annual PCB report is due.
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**CWA Reminder**

**July 1–September 30**

Quarterly discharge monitoring reports for facilities permitted under EPA’s 2015 Multi-Sector General Permit for Stormwater Discharges must be met and submitted electronically to EPA via the NetDMR reporting system at least once in this 3-month interval if monitoring is required quarterly.
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**RCRA Reminder**

**September 1**

Beginning in 2021, small quantity generators must update site notification information to EPA every four years.

**RCRA Reminder**

Annual RCRA training is required by law (40 CFR 265.16) for workers at hazardous waste facilities. Receive your required training and learn how to comply with the regulations at any Environmental Resource Center RCRA training program. For more information, visit www.environmentalresourcecenter.com or call 800-537-2372.
**CWA Reminder**

*October 1–December 31*

Quarterly discharge monitoring reports for facilities permitted under EPA’s Multi-Sector General Permit for Stormwater Discharges must be met and submitted electronically to EPA via the NetDMR reporting system at least once in this 3-month interval if monitoring is required quarterly.

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## EPCRA Reminder

Attend an Environmental Resource Center SARA workshop or webcast to learn how to comply with the latest Tier II and TRI (Form R and Form A) reporting requirements that will impact you.

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### December 2019

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**HAZWOPER Reminder**

OSHA’s HAZWOPER standard (29 CFR 1910.120) requires eight hours of annual refresher training for waste site cleanup workers as well as for workers at hazardous waste treatment, storage, and disposal facilities. HAZWOPER emergency responders must have annual training of sufficient duration and content to maintain their competencies. Receive your required training at Environmental Resource Center’s HAZWOPER Refresher workshop or online training.
Learn How to Comply by Attending These Comprehensive Seminars

**Hazardous Waste Management: The Complete Course**

$795

If your facility generates hazardous waste, you must comply with detailed regulatory requirements for waste characterization, container marking and labeling, waste minimization, manifesting, transportation, emergency response, and land disposal certification. EPA and state regulations require annual hazardous waste management training.

At this two-day class, you will learn the latest requirements of the law and how to comply. This course will teach you how to properly identify, accumulate, minimize, and ship hazardous waste. You will learn how to develop a contingency plan and how to comply with land disposal restrictions. The course provides an in-depth look at the latest regulatory requirements, waste exemptions and exclusions, universal waste requirements, VOC standards for hazardous waste generators, and waste minimization.

**California Hazardous Waste Management**

$795

If your facility generates hazardous waste in California, you must comply not only with the California hazardous waste regulations but also with federal regulations that have not yet been incorporated into the California rules. Attend this two-day seminar and meet both the California and federal annual training requirements for generators of hazardous waste in California.

Topics covered include waste characterization, on-site management, manifesting, land disposal restrictions, tiered permitting, source reduction, and universal wastes. You’ll also learn about the modifications and new rules that may affect your facility’s hazardous waste management program upon promulgation.

**Texas Hazardous Waste Management**

$795

If your facility generates hazardous waste in Texas, you must comply not only with the Texas hazardous and industrial waste regulations but also with federal regulations that have not yet been incorporated into the Texas rules.

This two-day seminar meets the Texas and federal annual training requirements for generators of hazardous waste in Texas. Topics covered include waste characterization, on-site management, manifesting, land disposal restrictions, recordkeeping and reporting, source reduction, and universal waste. Information on the modifications and new rules that may affect your facility’s hazardous waste management program upon promulgation is also included.

**Advanced Hazardous Waste Management**

$499

Go beyond the basics with this challenging course and delve into EPA’s interpretations on the most daunting gray areas. Advanced Hazardous Waste Management is designed for those with prior RCRA training. This class covers much more than the regulatory requirements and meets your annual training requirement.

You will learn which of your wastes are exempt or excluded that you may currently be managing as hazardous, which wastes do not count toward your generator status, how to handle episodic generation, requirements for importing and exporting hazardous waste, when permits are required and when treatment is allowed without a permit, how to minimize waste generation, and the latest land disposal restrictions. Also covered are the most recent regulatory changes plus any pending EPA proposals that may affect your facility.
Learn How to Comply by Attending These Comprehensive Seminars

DOT Hazardous Materials Training: The Complete Course
$449
The Department of Transportation (49 CFR 172.704) makes training mandatory for almost anyone who handles hazardous materials, regardless of the amount. This affects employees who select or fill hazardous materials packages; mark, label, or placard packages or vehicles; complete shipping papers; load or unload vehicles; transload hazardous materials; or operate vehicles used in the transport of hazardous materials. Receive your required hazardous materials and security awareness training and learn how to comply with the latest regulations at this comprehensive seminar. DOT requires initial training and recurrent training every three years. This class meets both initial and recurrent training requirements.

IATA: How to Ship Dangerous Goods by Air
$449
This course allows you to take an in-depth look at the regulations governing shipments by air under the International Air Transport Association (IATA). It focuses on the differences between domestic and international regulations and addresses any regulatory changes or additions that have occurred in the past two years.

Learn which materials are regulated, how to select and prepare packages, how to mark and label packages, as well as how to prepare consumer commodities, excepted quantities, and limited quantities for transport by air. You will also learn how to prepare the IATA Shipper’s Declaration for Dangerous Goods and air waybill. IATA requires initial and recurrent dangerous goods training every two years. This course meets both initial and recurrent training requirements. A copy of the most recent IATA Dangerous Goods Regulations is needed for the training. You may provide your own or purchase a copy from Environmental Resource Center.

DOT/IATA: How to Ship Dangerous Goods by Ground and Air
$549
The Department of Transportation (49 CFR 172.704) and the International Air Transport Association (IATA DGR 1.5) make training mandatory for almost anyone who handles hazardous materials or dangerous goods, regardless of the amount. Employees who select or fill packages, label containers, complete shipping papers, load or unload vehicles, transload hazardous materials, or operate vehicles used in the transport of hazardous materials or dangerous goods must be trained and tested. DOT requires training every three years for ground shipments of hazardous materials, and IATA requires training every two years for air shipments of dangerous goods.

RCRA and DOT Annual Update and Refresher Training
$549
This course is the perfect way to meet both your RCRA 40 CFR 265.16 annual review and DOT 49 CFR 172.704(c)(2) recurrent training requirements. During this one-day class, you will review the important concepts and procedures required for compliance with hazardous waste (EPA/RCRA) and hazardous materials transport (DOT/HMTSA) regulations. You’ll also learn how to avoid the most common violations cited by EPA and DOT, as well as how to comply with new requirements that have been enacted over the past year.

California Hazardous Waste and DOT Refresher Training
$549
This course is the perfect way to meet both your California Title 22 hazardous waste and DOT 49 CFR 172.704 (c)(2) hazardous material recurrent training requirements. During this one-day class you will learn the important concepts and procedures required for compliance with hazardous waste (DTSC/EPA/RCRA) and hazardous materials transport (DOT/HMTA) regulations. You’ll also learn how to avoid the most common violations cited by EPA and DOT, as well as how to comply with new requirements that have been enacted over the past year.

SARA Title III (EPCRA) Workshop
$449
SARA Title III (Emergency Planning and Community Right-to-Know Act) requires you to inform your surrounding community about your facility’s hazardous substances and releases—accidental and permitted. This program provides you with a complete understanding of what this law requires as well as detailed instructions on how to ensure your facility is in compliance. A clear explanation of your reporting requirements under Title III is provided so you will understand when and how to complete SARA Tier II and Toxic Release Inventory report forms (Form R and Form A).
Learn How to Comply by Attending These Comprehensive Seminars

HAZWOPER 24-Hour and 40-Hour Workshops
$549 and $749

Personnel who are expected to stop, contain, and clean up emergency releases of hazardous substances are required to have 24 hours of initial training. Personnel who are involved in cleanups at waste sites—including Superfund sites, RCRA corrective action sites, or even voluntary cleanups involving hazardous substances—must have 40 hours of initial classroom instruction. Satisfy your training requirements with this comprehensive class that provides in-depth instruction on how to perform emergency response activities.

Topics include hazard recognition, spill control and containment, worker protection, and waste site activities, such as site characterization, waste handling, and decontamination. You will apply your training during exercises, tabletop activities, and hands-on simulated incident responses.

HAZWOPER 8-Hour Refresher
$399

OSHA’s Hazardous Waste Operations and Emergency Response rule at 29 CFR 1910.120 regulates cleanup sites, TSDFs, and emergency responders. Sections 1910.120(e) and (p) require workers engaged in hazardous waste operations and workers at TSDFs to receive at least eight hours of refresher training annually. Emergency responders must receive annual training of sufficient duration and content to maintain their competencies. This eight-hour refresher course satisfies the annual training requirement and will prepare you with the knowledge to respond when needed. Course topics include how to assess the risk of chemical releases, employee safety, environmental monitoring with direct-reading instruments, and incident control and management.
Learn How to Comply by Attending These Comprehensive Webcasts

Hazardous Waste Management: The Complete Course
$599
Gain the skills you need to manage hazardous waste in accordance with the latest regulatory requirements. While meeting your 40 CFR 265.16 training requirements, you will learn how to properly classify and accumulate hazardous waste, how to ensure your waste containers meet EPA and DOT requirements, how to avoid hazardous waste manifest errors, and how you must prepare for and respond to emergencies. You will have ample opportunity to ask questions regarding your site's hazardous waste.

Hazardous Waste Management: Annual Update
$399
Meet your mandatory RCRA annual training requirements and gain insight on recent changes in the regulations at this comprehensive refresher. Learn how to determine which wastes are hazardous, how to properly accumulate waste, how to comply with the new shop towel rule, how to prepare waste for off-site shipment, how to respond to emergencies and what should be reported, and how to prepare hazardous waste manifests. You'll also learn about EPA's hazardous waste generator improvements rule.

Advanced Hazardous Waste Management
$399
If you have had previous RCRA training, you are ready to go beyond the basics and delve into EPA's interpretations on the most daunting gray areas of hazardous waste management. Learn which wastes are exempt from hazardous waste requirements and gain a better understanding of handling episodic generation, importing and exporting hazardous waste, and minimizing waste generation.

California Hazardous Waste Management
$599
If your facility generates hazardous waste, you must comply not only with the California hazardous waste regulations, but also with federal regulations that have not yet been incorporated into the DTSC rules. Learn how to determine which wastes are classified as EPA and California hazardous waste, how to properly manage your wastes at accumulation points and satellite accumulation points, how to complete hazardous waste manifests and common errors to avoid, what you must enter on land disposal notices and certifications, when you must apply for a tiered permit, source reduction requirements, how to manage universal wastes and other special wastes, and recent changes in the hazardous waste regulations that can affect your facility's hazardous waste management program.

New York Hazardous Waste Management
$599
If you generate hazardous waste in New York, you must comply with both EPA and New York Department of Environmental Conservation (DEC) regulations. Learn how to determine which wastes are hazardous and how to manage hazardous waste under the EPA and DEC requirements as well as how to comply with the latest manifest, recordkeeping, and reporting requirements.

Texas Hazardous Waste Management
$599
If your facility generates, accumulates, treats or disposes of hazardous waste in Texas, you must comply with both EPA and the Texas Commission of Environmental Quality (TCEQ) regulations. Learn how to classify hazardous waste, how to manage hazardous waste in accordance with EPA and TCEQ regulations, the requirements for central and satellite accumulation areas, and how to complete STEERS reports.

DOT Hazardous Materials Training: The Complete Course
$429
Learn how to classify, mark, label, document, and ship hazardous materials in accordance with the latest DOT regulations. This interactive course meets your DOT 49 CFR 172.704(c)(1) initial training and testing requirements.

DOT Hazardous Materials Update
$399
This interactive course meets your DOT 49 CFR 172.704(c)(2) recurrent training and testing requirements. Learn the latest DOT regulations for classifying, packaging, marking, labeling, and shipping hazardous materials.

IATA: How to Ship Dangerous Goods by Air
$429
Gain an in-depth understanding of the regulations governing the transportation of dangerous goods by air. Learn which materials are regulated, how to select and prepare packages, how to mark and label packages, as well as how to prepare consumer commodities, excepted quantities, and limited quantities for transport by air. You will also learn how to prepare the IATA Shipper's Declaration for Dangerous Goods and air waybill. This course meets your initial and recurrent training requirements. A copy of the most recent IATA Dangerous Goods Regulations is needed for the training. You may provide your own or purchase a copy from Environmental Resource Center.
Learn How to Comply by Attending These Comprehensive Webcasts

IATA Dangerous Goods Update
$399
Meet your recurrent training and testing requirements while learning the latest IATA changes that have occurred in the past two years. Learn the differences between domestic and international regulations and the requirements for packaging, marking, labeling, and shipping papers. A copy of the most recent IATA Dangerous Goods Regulations is needed for the training. You may provide your own or purchase a copy from Environmental Resource Center.

How to Ship Dangerous Goods by Vessel – IMDG
$399
This course will teach you how to prepare dangerous goods for shipment by vessel using IMO's IMDG Code. Learn how to classify, package, mark, label, and placard dangerous goods for vessel shipment. You'll also learn the unique requirements for flammables, how to identify environmentally hazardous substances (aquatic environment), and how to prepare transport documents.

How to Ship Infectious Substances by Ground and Air
$399
This course will guide you through the unique requirements for the transportation of infectious substances. You will learn how to classify infectious substances; how to select and prepare triple-packaging systems; how to mark, label, and document infectious substances for ground and air; and how to comply with the regulations concerning shipments of infectious substances under the IATA Dangerous Goods Regulations.

DOT/IATA: How to Ship Dangerous Goods by Ground and Air
$479
If you ship hazardous materials/dangerous goods by ground and air, this course is an ideal way to meet both your DOT and IATA training requirements. Employees who select or fill packages, label containers, complete shipping papers, load or unload vehicles, or operate vehicles used in the transport of hazardous materials or dangerous goods must be trained and tested in accordance with the DOT and IATA regulations.

Transportation of Dangerous Goods by Road in Europe (ADR)
$399
If you ship dangerous goods by ground within Europe you must comply with ADR (Accord European Relatif au Transport International des Marchandises Dangereuses par Route) requirements for those shipments. In this course you will learn how to use the 2-volume ADR European Agreement Concerning the International Transport of Dangerous Goods by Road; how to classify, describe, package, mark, label, placard, and document shipments of dangerous goods by ground within Europe; and the differences between the ADR regulations and the DOT, IATA, and IMO regulations.

How to Ship Batteries by Ground and Air
$399
If you ship batteries by ground or air, you must comply with stringent DOT or IATA regulations on how the batteries are packaged, marked, labeled, and transported. The rules were recently revised with new shipping names, packaging requirements, and requirements for the transport of batteries for disposal. Learn how to prepare various types and configurations of battery shipments for both ground and air transportation. This webcast meets DOT’s hazmat employee training requirements for personnel who ship batteries.

How to Manage a DOT Driver Compliance Program
$129
Did you know that at least 9 different records are required in every driver’s qualification file, and that each of these records must be retained for a specific amount of time? Do your drivers know when they must report an illness or disclose their own personal motor vehicle violations? Get answers to these and other challenging questions in this live, online course that’s designed for anyone who manages a DOT Driver Compliance Program.

EPCRA: Tier II Reports & Emergency Release Notifications
$399
Learn what is covered by the Emergency Planning and Community Right-to-Know Act. Topics include how to identify and accurately report OSHA hazardous chemicals, CERCLA hazardous substances, and extremely hazardous substances at your facility. You will also learn how to determine whether the Tier II inventory reporting requirements apply to your site and how to complete the form.
Learn How to Comply by Attending These Comprehensive Webcasts

**SARA Title III—How to Complete Form R TRI Reports**
$399
Learn how to determine if you must complete the Form R and whether you qualify for any exemptions, how to complete and document your 313 threshold determination, and how to identify release sources at your facility. You will also learn the latest changes to the Section 313 requirements, including the threshold requirements for PBT chemicals and lead.

**Environmental Regulations**
$399
This course will provide you with an understanding of major U.S. environmental laws and regulations. Learn how to determine which laws and regulations apply to your facility and how to maintain compliance. Major emphasis is placed on the statutes that affect most facilities, including the Clean Air Act, Clean Water Act, RCRA, CERCLA, EPCRA, and TSCA. Recordkeeping, reporting, and training requirements are also covered.

**Stormwater Regulations**
$399
Learn how to comply with industrial and construction stormwater management regulations at this interactive webcast. You will learn how to obtain a permit for stormwater discharges, how to identify which permits are available for your facility, how to develop an effective SWPPP, and how to develop and implement an effective sampling plan.

**Environmental Audits**
$399
Anyone responsible for conducting audits or preparing facilities to be audited will benefit from this webcast. Learn how to assess compliance with federal, state, and local requirements, how to organize the audit process and prepare an effective audit report, and what to do with the results. This class also addresses the auditor's responsibilities, the facility's responsibilities, and how to monitor corrective action.

**EPA's New Electronic Hazardous Waste Manifest**
$129
EPA is preparing to implement a new electronic hazardous waste manifest. When adopted, waste generators, transporters, brokers, and emergency responders will face new challenges. In this session, you will learn EPA's timetable, who will be responsible for manifest content, what new information will be required, how the manifest will be signed, what information will be available to the public and emergency responders, how state-only hazardous waste and PCBs will be identified, impacts on waste imports and exports, how corrections to waste quantities and shipping descriptions will be identified, and the anticipated user fees.

**Hazardous Waste Land Disposal Restrictions**
$129
Unless you have studied the complex land disposal restrictions in depth, you may not be making the proper notice or certification that must be provided to your hazardous waste treatment, storage, and disposal facilities (TSDFs). Many waste generators rely on their TSDFs to complete these notifications; however, the generator is responsible for any errors. Learn which wastes are subject to the LDRs and how to develop an accurate notice or certification.

**Universal Waste**
$129
Does your facility generate any waste batteries, light bulbs, thermostats, mercury-containing equipment, or pesticides? If so, any personnel who handle these wastes must be trained to properly manage them and to know what to do in an emergency. Moreover, many states classify additional wastes as universal wastes, such as paint, electronic waste, and antifreeze. Learn how to classify, store, and prepare universal wastes for off-site shipment and how to respond to and manage universal waste releases.

**Used Oil and Special Waste**
$129
While subject to the Resource Conservation and Recovery Act, used oil, precious metals, lead-acid batteries, radioactive mixed waste, and hazardous waste fuels have somewhat relaxed requirements. Learn how to manage these wastes properly and how these wastes can become fully regulated hazardous wastes if they are mishandled.

**Hazardous Waste Manifest Training**
$399
When hazardous waste is shipped from your site, it must be accompanied by a hazardous waste manifest. Even if your waste transporter fills out the manifest, you are responsible for the portions of the manifest that they complete on your behalf. Because the manifest is a Department of Transportation (DOT) hazardous material shipping paper, anyone who fills out or signs the manifest must be trained and tested in the DOT's required topics: general awareness, function-specific, safety, and security. This live online training is designed to satisfy the training requirements for anyone who completes or signs hazardous waste manifests.
Learn How to Comply by Attending These Comprehensive Webcasts

How to Comply with New Regulations for Hazardous Waste Pharmaceuticals
$129
The EPA has recently finalized new rules for pharmaceutical waste. These regulations provide less stringent requirements for waste pharmaceuticals at healthcare facilities. In this webcast you will learn what types of pharmaceuticals qualify for the rule, which facilities can take advantage of the rule, and step-by-step procedures for compliance.

REACH, WEEE, and RoHS: How European Directives Impact U.S. Companies
$129
U.S. companies that export products to Europe are finding that they must comply with a myriad of regulations that are significantly different and more stringent than U.S. regulations. Learn about the major European environmental regulations, how they impact your business, and steps to take to ensure compliance.

TSCA Import Requirements
$129
TSCA Section 13 requires that any chemical substance, mixture, or article containing a chemical substance or mixture be refused entry into the U.S. if it fails to comply with TSCA. EPA requires importers to certify that their chemical substances or mixtures are either in compliance with TSCA Sections 5, 6, and 7 at the time of import or that they are not subject to TSCA. Learn how to meet TSCA import requirements at this interactive webcast.

OSHA Safety Regulations
$399
This course is designed to give you an overview of the critical OSHA general industry regulations and help you determine which standards apply to your facility. Course topics include hazard communication, PPE, confined space, process safety management, and HAZWOPER. Recordkeeping, reporting, and training requirements are also covered.

HAZWOPER 8-Hour Refresher
$399
OSHA's Hazardous Waste Operations and Emergency Response (HAZWOPER) rule regulates cleanup sites and emergency response to hazardous substance releases. If you've had your 40- or 24-hour training, this interactive class is a great way to meet your annual training requirement.

OSHA GHS Hazard Communication Standard
$399
Receive in depth training on OSHA's Hazard Communication Standard (29 CFR 1910.1200) and the United Nation's Globally Harmonized System (GHS) for the classification and labeling of hazardous chemicals. You will learn the requirements for hazardous chemical labels, Safety Data Sheets (SDSs), and written hazard communication plans. You'll also learn how to classify hazardous chemicals, what chemicals are exempt, and how to implement an effective hazard communication program.

Hazardous Waste Generator Improvements Rule
$129
EPA recently finalized the first major modifications to the hazardous waste regulations in over 30 years. Learn how to comply with over 60 changes and new requirements established by the Hazardous Waste Generator Improvements Rule. In this webcast you will learn the new requirements for documenting hazardous waste determinations; how to take advantage of the episodic generation exclusion to avoid reclassification to a larger generator status; definitions of important new terms; and how to mark containers, tanks, and containment buildings with new information required at central accumulation areas and satellites.
## Environmental Terms and Abbreviations

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<thead>
<tr>
<th>Abbreviation</th>
<th>Definition</th>
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<tr>
<td>CAA</td>
<td>Clean Air Act</td>
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<td>CERCLA</td>
<td>Comprehensive Environmental Response, Compensation, and Liability Act</td>
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<td>CFC</td>
<td>Chlorofluorocarbon</td>
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<td>CFR</td>
<td>Code of Federal Regulations</td>
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<td>CWA</td>
<td>Clean Water Act</td>
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<td>DGR</td>
<td>Dangerous Goods Regulations</td>
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<td>DOT</td>
<td>Department of Transportation</td>
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<tr>
<td>Dangerous Good</td>
<td>IATA and IMO term for materials that pose a risk during transportation</td>
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<tr>
<td>EHS</td>
<td>Extremely Hazardous Substance; defined in SARA Title III</td>
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<td>EPA</td>
<td>Environmental Protection Agency</td>
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<td>EPCRA</td>
<td>Emergency Planning and Community Right-to-Know Act; also known as SARA Title III</td>
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<td>FIFRA</td>
<td>Federal Insecticide, Fungicide, and Rodenticide Act</td>
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<td>Form R</td>
<td>Toxic chemical release reporting form required under SARA Title III</td>
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<td>GHS</td>
<td>United Nations' Globally Harmonized System of Classification and Labeling of Chemicals</td>
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<tr>
<td>Hazardous Chemical</td>
<td>OSHA term for a chemical with a physical or health hazard to workers</td>
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<tr>
<td>Hazardous Material</td>
<td>DOT term in HMTA for materials that pose a danger in transportation</td>
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<tr>
<td>Hazardous Substance</td>
<td>DOT term in HMTA for materials shipped in packaging containing a listed substance at RQ or greater per package CERCLA term for chemicals identified by EPA at 40 CFR 302.4</td>
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<td>Hazardous Waste</td>
<td>RCRA term defined in 40 CFR 260–261; includes listed and characteristic waste</td>
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<tr>
<td>HMTA</td>
<td>Hazardous Materials Transportation Act</td>
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<td>HRS</td>
<td>Hazard Ranking System; used under CERCLA to score and compare the relative risk of contaminated disposal sites</td>
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<td>HSWA</td>
<td>Hazardous and Solid Waste Amendments</td>
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<td>IATA</td>
<td>International Air Transport Association</td>
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<td>ICAO</td>
<td>International Civil Aviation Organization</td>
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<td>IMO</td>
<td>International Maritime Organization</td>
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<td>IMDG Code</td>
<td>International Maritime Dangerous Goods Code</td>
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<td>LEPC</td>
<td>Local Emergency Planning Committee; established under SARA Title III as the local focal point for reporting chemical storage and emergency response planning activities</td>
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<td>MSDS</td>
<td>Material Safety Data Sheet</td>
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<td>NAICS</td>
<td>North American Industrial Classification System</td>
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<td>NAAQS</td>
<td>National Ambient Air Quality Standards; established under the CAA</td>
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<td>NCP</td>
<td>National Contingency Plan; established under CERCLA</td>
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<td>NESHAP</td>
<td>National Emission Standards for Hazardous Pollutants; in the CAA</td>
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<td>NPDES</td>
<td>National Pollutant Discharge Elimination System</td>
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<tr>
<td>NPL</td>
<td>National Priorities List; hazardous sites ranked through the use of the HRS under CERCLA</td>
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<tr>
<td>NRC</td>
<td>National Response Center; operated by the Coast Guard and the point of contact for reportable releases under CERCLA and DOT</td>
</tr>
<tr>
<td>OSHA</td>
<td>Occupational Safety and Health Administration</td>
</tr>
<tr>
<td>PCB</td>
<td>Polychlorinated Biphenyl</td>
</tr>
<tr>
<td>POTW</td>
<td>Publicly Owned Treatment Works</td>
</tr>
<tr>
<td>PSD</td>
<td>Prevention of Significant Deterioration in the CAA</td>
</tr>
<tr>
<td>RCRA</td>
<td>Resource Conservation and Recovery Act</td>
</tr>
<tr>
<td>RQ</td>
<td>Reportable Quantity of a released material established under CERCLA</td>
</tr>
<tr>
<td>SARA</td>
<td>Superfund Amendments and Reauthorization Act</td>
</tr>
<tr>
<td>SDS</td>
<td>Safety Data Sheet; term used under the OSHA-GHS compatible Hazard Communication Standard</td>
</tr>
<tr>
<td>SERC</td>
<td>State Emergency Response Commission; established under EPCRA</td>
</tr>
<tr>
<td>SIC Code</td>
<td>Standard Industrial Classification Code</td>
</tr>
<tr>
<td>SIP</td>
<td>State Implementation Plan in the CAA</td>
</tr>
<tr>
<td>SPCC Plan</td>
<td>Spill Prevention Control and Countermeasures Plan; required for petroleum products under the CWA</td>
</tr>
<tr>
<td>TCLP</td>
<td>Toxicity Characteristic Leaching Procedure</td>
</tr>
<tr>
<td>TPQ</td>
<td>Threshold Planning Quantity; quantity defined in SARA Title III</td>
</tr>
<tr>
<td>TSCA</td>
<td>Toxic Substances Control Act</td>
</tr>
<tr>
<td>TSDF</td>
<td>Treatment, Storage, and Disposal Facility</td>
</tr>
<tr>
<td>UST</td>
<td>Underground Storage Tank</td>
</tr>
<tr>
<td>Regulatory Reference*</td>
<td>Description of Reportable Substances</td>
</tr>
<tr>
<td>-----------------------</td>
<td>--------------------------------------</td>
</tr>
<tr>
<td><strong>CAA</strong> 40 CFR 61</td>
<td>• Air Pollutants&lt;sup&gt;1&lt;/sup&gt;</td>
</tr>
</tbody>
</table>
| **CERCLA** 40 CFR 302.6 | • CERCLA HS                           | • Release of a RQ into the environment  
• Continuous release of a RQ into the environment<sup>1</sup> | • NRC | |
| **CWA** 40 CFR 117.21 | • Wastewater Excursions  
• HS | • RQ of a HS  
• Any excursion exceeding permit conditions or limits (NPDES, pretreatment limits) | • Local/State Authorities  
• EPA Regional Office<sup>3</sup> | • Local/State Authorities  
• EPA Regional Office (5 days) |
| **CWA** 40 CFR 110    | • Oil (including petroleum, fuel oil, sludges, oil refuse, oil mixed with waste, etc.) | • Spill into or upon the navigable waters (including surface water, drainage ditches, etc.) or into or upon adjoining shorelines<sup>4</sup> | • NRC  
• Local/State Authorities | • Local/State Authorities |
| **HMTA** 49 CFR 171.15–16 | • Hazardous Material (including hazardous waste)  
• Note: Reporting requirements for pipeline releases are not included in this table. | • If as a direct result of hazmat:  
• A person is killed  
• A person is injured requiring hospitalization  
• Transportation arteries are closed for one hour or more  
• Evacuate general public for one hour or more  
• Alteration of flight pattern or routine of aircraft  
• Fire, release, or contamination involving radioactive material or infectious substance other than medical waste  
• Release of more than 119 gal/882 lb of a marine pollutant  
• In the judgment of the person with possession of the hazardous materials, there exists a reason to report (e.g., continuing danger to life)  
• For air transport, an incident (e.g., fire, rupture, explosion, dangerous heat) occurs as a result of a battery or battery-powered device | • NRC – By phone or on-line (as soon as practical but no later than 12 hours after incident) | • DOT, on Form F5800.1 (within 30 days of incident) |
| **HMTA** 49 CFR 171.16<sup>5</sup> | • Hazardous Material (including hazardous waste) | • Any unintentional release of hazardous material or hazardous waste  
• Specification cargo tanks of 1,000 gal or more containing hazardous material suffers structural damage to lading retention system, even if no release occurs  
• An undeclared hazardous material is discovered  
• For all modes of transport, an incident (e.g., fire, rupture, explosion, dangerous heat) occurs as a result of a battery or battery-powered device | | • DOT, on Form F5800.1 (within 30 days of incident) |
| **SARA §304** 40 CFR 355.40 | • EHS  
• CERCLA HS | • Release of a RQ into the environment  
• Continuous release of a RQ into the environment<sup>2</sup> | • LEPC(s)  
• SERC(s)  
• NRC (CERCLA HS only) | • LEPC(s)  
• SERC(s) |
| **RCRA** 40 CFR 265.56, 262.265, and 265.196(d) | • Hazardous Waste | • Any release, fire, or explosion that could threaten human health or the environment outside the facility  
• Any off-site release of RQ or more  
• Releases of 1 lb or more to the environment from a hazardous waste tank or secondary containment system (within 24 hours) | • NRC  
• Local/State Authorities | • EPA Regional Office (15 days)  
• Local/State Authorities |
| **RCRA** 40 CFR 280.50–53 | At UST site or the surrounding area:  
• CERCLA HS  
• Petroleum Product | At UST site or the surrounding area:  
• Spill or overfill of a CERCLA HS that is RQ or more  
• Spill or overfill of a petroleum product that is 25 gal or more or that causes a sheen | • Implementing Agency<sup>5</sup> | • Implementing Agency |
| **TSCA** 40 CFR 761.125 | • PCBs (At concentrations ≥ 50 ppm)  
(Note: PCB is also a CERCLA HS; RQ is 1 lb) | • Release 10 lb or more of a PCB  
• Release 10 lb or more of a PCB (Note: PCB is also a CERCLA HS; RQ is 1 lb) | • EPA Regional Office<sup>4</sup>  
• Local/State Authorities | • EPA Regional Office  
• Local/State Authorities |

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<sup>1</sup> Refer to cited regulations for detailed reporting requirements.  
<sup>2</sup> As soon as possible but no later than 24 hours.  
<sup>3</sup> For Outer Continental Shelf spills, notify the OCS District Office/Supervisor.  
<sup>4</sup> Exceptions are at 49 CFR 171.16(d)  
<sup>5</sup> See State Implementation Plan (SIP) and/or your facility’s permit condition—requirements vary from state to state, even from facility to facility.
**Clean Air Act (CAA)**

**Purpose:** Improve the nation’s air quality conditions to reduce and eventually eliminate adverse effects of air pollution on the public health and welfare.

**Date Enacted:** December 1963, with much of the basic structure enacted in 1970, and major revisions enacted in 1977 and 1990.

**Reason Enacted:** Air pollution has long been a major domestic environmental problem. In November 1948, in the industrial town of Donora, PA, nearly half of the city’s 14,000 residents became sick and 20 died from a four-day fog of air pollution. Most modern-day air pollution is a result of motor vehicle emissions.

---

**Clean Water Act (CWA)**

**Purpose:** Provide for the restoration and maintenance of the chemical, physical, and biological integrity of U.S. waters.


**Reason Enacted:** While no specific incident prompted the development of this legislation, it is apparent that it was created because of the need to maintain the integrity of our water supply to continue the propagation of life, both plant and animal, including human life.

---

**Comprehensive Environmental Responsibility and Cleanup Liability Act (CERCLA or Superfund)**

**Purpose:** Provides for a federal response to uncontrolled releases of hazardous substances, including any type of industrial, commercial, or noncommercial facility, even if other regulations affect the facility.

**Date Enacted:** 1980 and was amended extensively in 1986 by the Superfund Amendments and Reauthorization Act (SARA).

**Reason Enacted:** To provide for funding of environmental cleanups through a “Superfund” trust fund assessed in the form of special industry taxes.

---

**OSHA Hazard Communication Standard**

**Purpose:** Ensure that the hazards of all chemicals produced or imported are evaluated and that information concerning chemical hazards is transmitted to employers and employees.

**Effective Date:** Effective in 1987 and 1988 (depending on a facility’s SIC code). Significantly amended in 2012 to align the standard with the international GHS system.

**Reason Enacted:** To protect against the inherent personal dangers in having someone handle a chemical who is not informed about it.

---

**Hazardous Materials Transportation Act (HMTA)**

**Purpose:** To protect the nation from risks to life and property inherent in the transportation of hazardous materials.

**Date Enacted:** 1974

**Reason Enacted:** Prior to 1970, regulations only addressed the transportation of explosive or flammable material, but there were dangers in transporting other hazardous materials that needed to be addressed.

---

**Resource Conservation and Recovery Act (RCRA)**

**Purpose:** To promote the protection of health and the environment and to conserve valuable material and energy resources.

**Date Enacted:** Passed in 1976 as an amendment to the Solid Waste Disposal Act.

**Reason Enacted:** To encourage a shift from mere disposal toward conservation, recycling, and advanced control technology of potentially hazardous wastes generated by chemical and industrial processes.

---

**Superfund Amendments and Reauthorization Act (SARA) Title III**

**Purpose:** To define facility notification responsibilities necessary for the development and implementation of state and local emergency response plans prepared in the event of a release of an extremely hazardous substance and to define applicable reporting requirements, which provide the public with important information on the hazardous chemicals in their communities.

**Date Enacted:** October 1986 as an addition to CERCLA or Superfund.

**Reason Enacted:** In response to disastrous chemical releases in Institute, WV, and Bhopal, India, which had fatal and long-reaching effects.

**Titles I and II:** SARA Titles I and II strengthened Superfund, giving EPA the authority to mandate the cleanup of hazardous waste sites and established training requirements for employees who work with hazardous waste.

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**Toxic Substances Control Act (TSCA)**

**Purpose:** To give EPA the authority to require testing of existing and new chemical substances, posing potentially adverse effects on public health or the environment and to regulate them where necessary.

**Date Enacted:** 1976

**Reason Enacted:** In the late 1960s, national concern began to arise over the proliferation of toxic chemicals and other hazardous substances that were carcinogenic (cancer-causing), teratogenic (birth defect-causing), and mutagenic (gene-damaging). The existing laws regulated chemicals only when they were released into the environment; TSCA regulates potentially harmful substances before their production.
Overview of Training Requirements

RCRA Hazardous Waste

Who must receive training?
- Personnel who manage hazardous waste under the large and small quantity generator regulations at 40 CFR 262.16 and .17, respectively

How often must training be provided?
Large quantity generator personnel must receive training within 6 months of assignment, and annually thereafter. Small quantity generators do not have a specific time-based training requirement, but must be thoroughly familiar with the regulations that apply to their activities

What must be covered?
- How to perform duties in a manner that complies with RCRA regulations
- How to perform assigned emergency response responsibilities

OSHA 29 CFR 1910.1200 Hazard Communication Program

Employee Right-to-Know

Who must receive training?
Virtually all employees exposed to any chemical hazards

How often must training be provided?
Prior to assignment and when new hazards are introduced. Updated training is required to satisfy OSHA’s adoption of the Globally Harmonized System (GHS).

What must be covered?
- Details and availability of the written hazard communication program
- OSHA physical and health hazards
- Safety data sheets (SDSs)
  - Availability and location
  - How to use SDSs
- How to read labels used at the facility
- Control measures taken by the employer
- Control measures taken by the employee
- How to detect release/exposure to hazardous chemicals, including signs and symptoms
- Emergency procedures to follow in the event of a release

49 CFR 172.700–.704 DOT Training Requirements

Who must receive training?
Employees who directly affect the safe transport of hazardous materials, including those who:
- Load, unload, or handle hazardous materials (incidental to transportation)
- Inspect, maintain, repair, or test a hazardous materials package
- Prepare hazardous materials for transportation (pre-transportation functions, such as packaging, marking, and labeling)
- Are responsible for the safety of transporting hazardous materials
- Operate a vehicle used to transport hazardous materials
- Prepare bills of lading or hazardous waste manifests

How often must training be provided?
Initial training must be provided within 90 days after assignment and recurrent training must be provided every three years.

What must be covered?
- General awareness
- Specific training applicable to the employee’s job function and mode(s) of transportation (highway, rail, air, vessel)
- Safety training
- Security awareness training
- In-depth security plan training (required if a written security plan is required per 49 CFR 172 Subpart I)
## Overview of Training Requirements

### OSHA 29 CFR 1910.120 Hazardous Waste Operations and Emergency Response (HAZWOPER)

#### Who must receive training?
- Members of HAZMAT teams who will respond to releases of hazardous substances
- Workers at Superfund sites, RCRA cleanup sites, and voluntary cleanup sites
- Workers at hazardous waste treatment, storage, and disposal facilities (TSDFs)

#### How often must training be provided?
Initial training must be provided prior to assignment, and annual refresher training is required.

#### What must be covered?
The topics covered and length of training required vary with the type of employees being trained and their position. See the following table.

<table>
<thead>
<tr>
<th>Cleanup Sites</th>
<th>Initial Training</th>
<th>Annual Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>• General site workers</td>
<td>40 Hours + 3 Days 8 Hours</td>
<td>8 Hours</td>
</tr>
<tr>
<td>• Occasional site workers (and workers at sites with no hazards/potential emergencies)</td>
<td>24 Hours + 1 Day</td>
<td>8 Hours</td>
</tr>
<tr>
<td>• Managers/Supervisors</td>
<td>Additional 8 Hours</td>
<td>8 Hours</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TSD Facilities</th>
<th>Initial Training</th>
<th>Annual Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>• All Site Workers</td>
<td>24 Hours + 3 Days 8 Hours</td>
<td>8 Hours</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HAZMAT Teams</th>
<th>Initial Training</th>
<th>Annual Training</th>
</tr>
</thead>
<tbody>
<tr>
<td>• First Responder Awareness</td>
<td>To understanding (initiate)</td>
<td>To competency</td>
</tr>
<tr>
<td>• First Responder Operations</td>
<td>8 Hours (defensive)</td>
<td>To competency</td>
</tr>
<tr>
<td>• HAZMAT Technician</td>
<td>24 Hours (aggressive)</td>
<td>To competency</td>
</tr>
<tr>
<td>• HAZMAT Specialist</td>
<td>24 Hours + competency (special HAZMAT knowledge)</td>
<td>To competency</td>
</tr>
<tr>
<td>• Incident Commander</td>
<td>24 Hours (in charge)</td>
<td>To competency</td>
</tr>
<tr>
<td>• Skilled Support (e.g., backhoe operator)</td>
<td>Pre-entry briefing</td>
<td>Not applicable</td>
</tr>
<tr>
<td>• Technical Specialist (e.g., skilled trades)</td>
<td>Annual competency</td>
<td>To competency</td>
</tr>
</tbody>
</table>

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Federal and State Agency Contacts

**Chemtrec**
Chemical Transportation Emergency Center
……………………………………………………………800-424-9300

**National Response Center/Terrorist Hotline**
……………………………………………………………800-424-8802

**National Poison Control Hotline**
Emergency only………………………………800-222-1222
Administrative and Materials Requests…202-362-3867

**U.S. EPA Headquarters Offices**
Office of the Administrator ……………………202-564-4700
Office of Administration and Resources Management………………………………………202-564-4600
Office of Air and Radiation…………………..202-564-7404
Office of Chemical Safety and Pollution Prevention………………………………………202-564-2902
Office of Enforcement and Compliance Assurance………………………………………202-564-2440
Office of Environmental Information………202-564-6665
Office of General Counsel…………………..202-564-8040
Office of Inspector General………………….202-566-0847
Office of International and Tribal Affairs…202-564-6600
Office of Land and Emergency Management………………………………………………202-566-0200
Office Research and Development………..202-564-6620
Office of Water…………………………………..202-564-5700

**Additional Contacts**
Asbestos Ombudsman……………………800-368-5888
CDC Information……………………………800-232-4636
CHEMTREC Ctr. for Non-Emer. Serv……….800-262-8200
Consumer Product Safety Commission…..800-638-2772
DOE Office of Energy Efficiency and Renewable Energy (EERE) Info Center…………877-337-3463
DOT Hazardous Materials Info. Center …800-467-4922

Environmental Justice Hotline…………….800-962-6215
Freedom of Information Act (FOIA)………202-566-1667
Government Printing Office………………..866-512-1800
National Lead Information Center…………800-424-5323
National Pesticide Information Center……800-858-7378
National Technical Info. Service (NTIS)…800-363-2068
NPDES Permitting Program………………..202-564-9545
Office of Pesticide Programs………………….800-858-7378
Office of Water Resource Center (OWRC)…202-566-1729
OSHA (Worker Safety)…………………………202-561-6742
Pollution Prevention Clearinghouse………..202-566-0799
Radon……………………………………………800-767-7236
RCRA Docket…………………………………..202-566-0270
Safe Drinking Water Hotline………………800-426-4791
Small Business Administration……………800-827-5722
Small Business Ombudsman…………………800-368-5888
SmartWay Program Hotline…………………734-214-4767
Stratospheric Ozone Protection (CFCs)…..800-296-1996
Superfund and EPCRA Call Center…………202-424-9346
Superfund Docket………………………………202-566-0276
TSCA/Asbestos Information and Referral……202-554-1404
TSCA Docket……………………………………202-554-1404
Wetlands Information…………………………800-832-7828

**U.S. EPA Library**
Headquarters…………………………………..202-566-0556
Enforcement Investigations………………….303-462-9353
Research Triangle Park Library………………919-541-2777

**State Agency Contacts**

**Alabama**
Department of Environmental Management……………………………………………334-271-7700

**Alaska**
Department of Environmental Conservation…………………907-465-5066

**Arizona**
Department of Environmental Quality…………………..800-234-5677

**Arkansas**
Department of Environmental Quality…………………..501-682-0744

**California**
Environmental Protection Agency………………..916-323-2514

**Colorado**
Department of Public Health and Environment……………………………………..303-692-2000

**Connecticut**
Department of Environmental Protection………………………………………………..860-424-3000

**Washington, D.C.**
Department of Energy and Environment…………………………………………………202-535-2600

**Delaware**
Department of Nat. Resources & Env. Control…………………………………………..302-739-9000

**Florida**
Department of Environmental Protection……………………………………………850-245-2118

**Georgia**
Department of Natural Resources…………………………………………………………800-436-7442

**Hawaii**
Department of Health………………………………..808-586-4400

**Idaho**
Department of Environmental Quality…………………………………………………..208-528-2650
### Federal and State Agency Contacts

<table>
<thead>
<tr>
<th>State</th>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Illinois</td>
<td>Environmental Protection Agency</td>
<td>217-782-3397</td>
</tr>
<tr>
<td>Indiana</td>
<td>Department of Environmental Management</td>
<td>317-232-8603</td>
</tr>
<tr>
<td>Iowa</td>
<td>Department of Natural Resources</td>
<td>515-725-8200</td>
</tr>
<tr>
<td>Kansas</td>
<td>Department of Health and Environment</td>
<td>785-296-1500</td>
</tr>
<tr>
<td>Kentucky</td>
<td>Department for Environmental Protection</td>
<td>502-564-0323</td>
</tr>
<tr>
<td>Louisiana</td>
<td>Department of Environmental Quality</td>
<td>866-896-5337</td>
</tr>
<tr>
<td>Maine</td>
<td>Department of Environmental Protection</td>
<td>207-287-7688</td>
</tr>
<tr>
<td>Maryland</td>
<td>Maryland Department of the Environment</td>
<td>410-537-3000</td>
</tr>
<tr>
<td>Massachusetts</td>
<td>Department of Environmental Protection</td>
<td>617-292-5500</td>
</tr>
<tr>
<td>Michigan</td>
<td>Department of Environmental Quality</td>
<td>800-662-9278</td>
</tr>
<tr>
<td>Minnesota</td>
<td>Department of Natural Resources</td>
<td>651-296-6157</td>
</tr>
<tr>
<td>Mississippi</td>
<td>Department of Environmental Quality</td>
<td>601-961-5171</td>
</tr>
<tr>
<td>Missouri</td>
<td>Department of Natural Resources</td>
<td>573-751-3443</td>
</tr>
<tr>
<td>Montana</td>
<td>Department of Environmental Quality</td>
<td>406-444-2544</td>
</tr>
<tr>
<td>Nebraska</td>
<td>Department of Environmental Quality</td>
<td>402-471-2186</td>
</tr>
<tr>
<td>Nevada</td>
<td>Division of Environmental Protection</td>
<td>775-687-4670</td>
</tr>
<tr>
<td>New Hampshire</td>
<td>Department of Environmental Services</td>
<td>603-271-3503</td>
</tr>
<tr>
<td>New Jersey</td>
<td>Department of Environmental Protection</td>
<td>866-337-5669</td>
</tr>
<tr>
<td>New Mexico</td>
<td>Environmental Department</td>
<td>505-827-2855</td>
</tr>
<tr>
<td>New York</td>
<td>Department of Environmental Conservation</td>
<td>518-402-8013</td>
</tr>
<tr>
<td>North Carolina</td>
<td>Department of Environmental Quality</td>
<td>877-623-6748</td>
</tr>
<tr>
<td>North Dakota</td>
<td>Department of Health, Environmental Health Section</td>
<td>701-328-5150</td>
</tr>
<tr>
<td>Ohio</td>
<td>Environmental Protection Agency</td>
<td>614-644-3020</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Department of Environmental Quality</td>
<td>405-702-0100</td>
</tr>
<tr>
<td>Oregon</td>
<td>Department of Environmental Quality</td>
<td>503-229-5696</td>
</tr>
<tr>
<td>Pennsylvania</td>
<td>Department of Environmental Protection</td>
<td>717-783-2300</td>
</tr>
<tr>
<td>Rhode Island</td>
<td>Department of Environmental Management</td>
<td>401-222-4700</td>
</tr>
<tr>
<td>South Carolina</td>
<td>Department of Health and Environmental Control</td>
<td>803-898-3432</td>
</tr>
<tr>
<td>South Dakota</td>
<td>Department of Env. &amp; Natural Resources</td>
<td>605-773-5559</td>
</tr>
<tr>
<td>Tennessee</td>
<td>Department of Environment and Conservation</td>
<td>888-891-8332</td>
</tr>
<tr>
<td>Texas</td>
<td>Commission on Environmental Quality</td>
<td>512-239-1000</td>
</tr>
<tr>
<td>Utah</td>
<td>Department of Environmental Quality</td>
<td>801-536-4400</td>
</tr>
<tr>
<td>Vermont</td>
<td>Department of Environmental Conservation</td>
<td>802-828-1556</td>
</tr>
<tr>
<td>Virginia</td>
<td>Department of Environmental Quality</td>
<td>804-698-4000</td>
</tr>
<tr>
<td>Washington</td>
<td>Department of Ecology</td>
<td>360-407-6000</td>
</tr>
<tr>
<td>West Virginia</td>
<td>Department of Environmental Protection</td>
<td>304-926-0440</td>
</tr>
<tr>
<td>Wisconsin</td>
<td>Department of Natural Resources</td>
<td>888-936-7463</td>
</tr>
<tr>
<td>Wyoming</td>
<td>Department of Environmental Quality</td>
<td>307-777-7937</td>
</tr>
</tbody>
</table>
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Consulting
Environmental Resource Center offers a full range of expert consulting services to assist you in complying with EPA, DOT, IATA, IMO, and OSHA regulations. Our staff works with each client to develop and implement the best plan for meeting the desired environmental and safety objectives.

Our consulting services include environmental and safety audits, hazmat security plan development, hazardous waste management contingency plans, SWPPP and SPCC plans, SDS development, hazard communication written programs, SARA Title III compliance, plans and procedures, and EHS learning management systems. For more information, contact Amy Knight at 919-469-1585.

Join the thousands of organizations that have benefited from our training, including:

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- Mack Trucks
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Certificate of Completion
All attendees receive certificates of completion suitable for framing.